

CENTER FOR DISABILITY ACCESS  
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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

**Samuel Love,**  
Plaintiff,

v.

**Mahesh Gogri;**  
**Shilpa Gogri;**  
**Mi Ran Lee;**  
**Ohk Hyung Lee;** and Does 1-10,  
Defendants.

**Case No.**

**Complaint For Damages And  
Injunctive Relief For Violations  
Of: American's With Disabilities  
Act; Unruh Civil Rights Act**

Plaintiff Samuel Love complains of Mahesh Gogri; Shilpa Gogri; Mi Ran Lee; Ohk Hyung Lee; and Does 1-10 ("Defendants"), and alleges as follows:

**PARTIES:**

1. Plaintiff is a California resident with physical disabilities. He is substantially limited in his ability to walk. He is a paraplegic who uses a wheelchair for mobility.

2. Defendants Mahesh Gogri and Shilpa Gogri owned the real property located at or about 19600 Hesperian Blvd., Hayward, California, in April 2019.

3. Defendants Mahesh Gogri and Shilpa Gogri own the real property

1 located at or about 19600 Hesperian Blvd., Hayward, California, currently.

2 4. Defendants Mi Ran Lee and Ohk Hyung Lee owned Aggie's  
3 Hamburgers located at or about 19600 Hesperian Blvd., Hayward, California,  
4 in April 2019.

5 5. Defendants Mi Ran Lee and Ohk Hyung Lee own Aggie's Hamburgers  
6 ("Restaurant") located at or about 19600 Hesperian Blvd., Hayward,  
7 California, currently.

8 6. Plaintiff does not know the true names of Defendants, their business  
9 capacities, their ownership connection to the property and business, or their  
10 relative responsibilities in causing the access violations herein complained of,  
11 and alleges a joint venture and common enterprise by all such Defendants.  
12 Plaintiff is informed and believes that each of the Defendants herein,  
13 including Does 1 through 10, inclusive, is responsible in some capacity for the  
14 events herein alleged, or is a necessary party for obtaining appropriate relief.  
15 Plaintiff will seek leave to amend when the true names, capacities,  
16 connections, and responsibilities of the Defendants and Does 1 through 10,  
17 inclusive, are ascertained.

18  
19 **JURISDICTION & VENUE:**

20 7. The Court has subject matter jurisdiction over the action pursuant to 28  
21 U.S.C. § 1331 and § 1343(a)(3) & (a)(4) for violations of the Americans with  
22 Disabilities Act of 1990, 42 U.S.C. § 12101, et seq.

23 8. Pursuant to supplemental jurisdiction, an attendant and related cause  
24 of action, arising from the same nucleus of operative facts and arising out of  
25 the same transactions, is also brought under California's Unruh Civil Rights  
26 Act, which act expressly incorporates the Americans with Disabilities Act.

27 9. Venue is proper in this court pursuant to 28 U.S.C. § 1391(b) and is  
28 founded on the fact that the real property which is the subject of this action is

1 located in this district and that Plaintiff's cause of action arose in this district.

2  
3 **FACTUAL ALLEGATIONS:**

4 10. Plaintiff went to the Restaurant in April 2019 with the intention to avail  
5 himself of its goods and to assess the business for compliance with the  
6 disability access laws.

7 11. The Restaurant is a facility open to the public, places of public  
8 accommodation, and business establishments.

9 12. Unfortunately, on the date of the plaintiff's visit, the defendants failed  
10 to provide accessible parking.

11 13. On information and belief, the defendants currently fail to provide  
12 accessible parking.

13 14. Plaintiff personally encountered this barrier.

14 15. By failing to provide accessible facilities, the defendants denied the  
15 plaintiff full and equal access.

16 16. The lack of accessible facilities created difficulty and discomfort for the  
17 Plaintiff.

18 17. The defendants have failed to maintain in working and useable  
19 conditions those features required to provide ready access to persons with  
20 disabilities.

21 18. The barriers identified above are easily removed without much  
22 difficulty or expense. They are the types of barriers identified by the  
23 Department of Justice as presumably readily achievable to remove and, in fact,  
24 these barriers are readily achievable to remove. Moreover, there are numerous  
25 alternative accommodations that could be made to provide a greater level of  
26 access if complete removal were not achievable.

27 19. Plaintiff will return to the Restaurant to avail himself of its goods and to  
28 determine compliance with the disability access laws once it is represented to

1 him that the Restaurant and its facilities are accessible. Plaintiff is currently  
 2 deterred from doing so because of his knowledge of the existing barriers and  
 3 his uncertainty about the existence of yet other barriers on the site. If the  
 4 barriers are not removed, the plaintiff will face unlawful and discriminatory  
 5 barriers again.

6 20. Given the obvious and blatant nature of the barriers and violations  
 7 alleged herein, the plaintiff alleges, on information and belief, that there are  
 8 other violations and barriers on the site that relate to his disability. Plaintiff will  
 9 amend the complaint, to provide proper notice regarding the scope of this  
 10 lawsuit, once he conducts a site inspection. However, please be on notice that  
 11 the plaintiff seeks to have all barriers related to his disability remedied. See  
 12 *Doran v. 7-11*, 524 F.3d 1034 (9th Cir. 2008) (holding that once a plaintiff  
 13 encounters one barrier at a site, he can sue to have all barriers that relate to his  
 14 disability removed regardless of whether he personally encountered them).

15  
 16 **I. FIRST CAUSE OF ACTION: VIOLATION OF THE AMERICANS**  
 17 **WITH DISABILITIES ACT OF 1990** (On behalf of Plaintiff and against all  
 18 Defendants.) (42 U.S.C. section 12101, et seq.)

19 21. Plaintiff re-pleads and incorporates by reference, as if fully set forth  
 20 again herein, the allegations contained in all prior paragraphs of this  
 21 complaint.

22 22. Under the ADA, it is an act of discrimination to fail to ensure that the  
 23 privileges, advantages, accommodations, facilities, goods and services of any  
 24 place of public accommodation is offered on a full and equal basis by anyone  
 25 who owns, leases, or operates a place of public accommodation. See 42 U.S.C.  
 26 § 12182(a). Discrimination is defined, inter alia, as follows:

- 27 a. A failure to make reasonable modifications in policies, practices,  
 28 or procedures, when such modifications are necessary to afford

goods, services, facilities, privileges, advantages, or accommodations to individuals with disabilities, unless the accommodation would work a fundamental alteration of those services and facilities. 42 U.S.C. § 12182(b)(2)(A)(ii).

b. A failure to remove architectural barriers where such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv). Barriers are defined by reference to the ADA Standards.

c. A failure to make alterations in such a manner that, to the maximum extent feasible, the altered portions of the facility are readily accessible to and usable by individuals with disabilities, including individuals who use wheelchairs or to ensure that, to the maximum extent feasible, the path of travel to the altered area and the bathrooms, telephones, and drinking fountains serving the altered area, are readily accessible to and usable by individuals with disabilities. 42 U.S.C. § 12183(a)(2).

23. When a business provides parking, it must provide accessible parking.

24. Here, accessible parking has not been provided.

25. The Safe Harbor provisions of the 2010 Standards are not applicable here because the conditions challenged in this lawsuit do not comply with the 1991 Standards.

26. A public accommodation must maintain in operable working condition those features of its facilities and equipment that are required to be readily accessible to and usable by persons with disabilities. 28 C.F.R. § 36.211(a).

27. Here, the failure to ensure that the accessible facilities were available and ready to be used by the plaintiff is a violation of the law.

## **II. SECOND CAUSE OF ACTION: VIOLATION OF THE UNRUH CIVIL**

1 **RIGHTS ACT** (On behalf of Plaintiff and against all Defendants.) (Cal. Civ.  
2 Code § 51-53.)

3 28. Plaintiff repleads and incorporates by reference, as if fully set forth  
4 again herein, the allegations contained in all prior paragraphs of this  
5 complaint. The Unruh Civil Rights Act (“Unruh Act”) guarantees, inter alia,  
6 that persons with disabilities are entitled to full and equal accommodations,  
7 advantages, facilities, privileges, or services in all business establishment of  
8 every kind whatsoever within the jurisdiction of the State of California. Cal.  
9 Civ. Code §51(b).

10 29. The Unruh Act provides that a violation of the ADA is a violation of the  
11 Unruh Act. Cal. Civ. Code, § 51(f).

12 30. Defendants’ acts and omissions, as herein alleged, have violated the  
13 Unruh Act by, inter alia, denying, or aiding, or inciting the denial of, Plaintiff’s  
14 rights to full and equal use of the accommodations, advantages, facilities,  
15 privileges, or services offered.

16 31. Because the violation of the Unruh Civil Rights Act resulted in difficulty,  
17 discomfort or embarrassment for the plaintiff, the defendants are also each  
18 responsible for statutory damages, i.e., a civil penalty. (Civ. Code § 55.56(a)-  
19 (c).)

20  
21 **PRAYER:**

22 Wherefore, Plaintiff prays that this Court award damages and provide  
23 relief as follows:

24 1. For injunctive relief, compelling Defendants to comply with the  
25 Americans with Disabilities Act and the Unruh Civil Rights Act. Note: the  
26 plaintiff is not invoking section 55 of the California Civil Code and is not  
27 seeking injunctive relief under the Disabled Persons Act at all.  
28

1        2. Damages under the Unruh Civil Rights Act, which provides for actual  
2 damages and a statutory minimum of \$4,000 for each offense.

3        3. Reasonable attorney fees, litigation expenses and costs of suit, pursuant  
4 to 42 U.S.C. § 12205; and Cal. Civ. Code §§ 52.

5  
6 Dated: August 16, 2019

CENTER FOR DISABILITY ACCESS

7  
8 By:



9  
10 Amanda Seabock, Esq.  
11 Attorney for plaintiff  
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